



LYNE BERGERON ET SYLVAIN BÉLANGER
719, chemin des 6e et 7e rangs nord
Lorrainville, Qc, J0Z 2R0
819-625-2552



Hello and thank you for renting our chalet. You will find below some instructions as well as the effects required during your stay.

INSTRUCTIONS

- Arrival is at 4:00 p.m. and departure at 11:00 a.m.
- **No pets** are allowed for respect of future allergic tenants. **A fee of \$ 200 will be charged to any offender.**
- **Smoking** is also **prohibited** inside. **A fee of \$ 200 will be charged to any offender.**
- **Smoking** is also **prohibited in the spa** to keep the water and premises clean. **A fee of \$ 50 will be charged** to any offender. **If a water change is necessary after your stay, a fee of \$ 200 will be applied.**
- Make sure you are clean before entering the spa. It's not a bath !!
Think about the next users! If the water quality deteriorates during your stay, please notify us.
If a water change is necessary after your stay, a fee of \$ 200 will be applied.
- If any **break in the installations** is caused by one of the members of your group, during your stay, **the total cost of the repair will be charged to you.** Please ensure that all occupants respect our facilities.
- **DRINKING WATER:** Tap water comes from the lake. It is filtered and treated with ultraviolet, which makes it safe and drinkable. However, as a precaution, we suggest that you do not drink it, in cases where there is a power failure or the system is faulty. So you can use it for cooking, making coffee, rinsing vegetables, etc.
- Bath towels, face cloths, sheets and blankets are provided. However, for large groups, we suggest that you bring additional towels for the beach and spa.
- Do not use the wood stove in the basement during the summer (May to October), since the chimney is disconnected.

EFFECTS REQUIRED

- Food (a base is already provided on site either: coffee, flour, sugar, salt, pepper, some spices and herbs.)
You will also find, mayonnaise, ketchup and company. We also supply our eggs from the farm.
- Soap and shampoo
- Solar cream, mosquito repellent
- Beach towels

We wish you an excellent stay and don't forget that your comments are welcome.
Do not hesitate to share and comment on our Facebook page !! :)

CANCELLATION POLICY

If you have to cancel, 2 months or more before your stay, your paid deposit will be refunded, less \$ 50 administration fee.

Within 2 months notice, the paid deposit will be refunded only if we can rent the cottage or if you move your stay.

Thank you for your understanding !!